

GENERAL RULES

ARTICLE 2

These regulations are applicable to all visitors to the national estate of Versailles and Trianon, and do not preclude the possibility of additional rules which may be applied to:

1. persons or groups authorised to use certain facilities for meetings, receptions, conferences, concerts, shows, ceremonies or other events;
2. all non-EPV staff members present on the grounds of the Estate, even for professional purposes.

ARTICLE 3

The opening and closing hours of the Estate are set by decision of the President of the EPV, and displayed at the entrances to the Estate.

NATIONAL ESTATE OF VERSAILLES AND TRIANON		
	Garden*	Park
Low season: from 1 st November to 31 st March	8am – 6pm	8am – 8.30pm
High season: from 1 st April to 31 st October	8am – 6pm	8am – 7pm (vehicles) 8am – 8.30pm (pedestrians)

* The Dragon Gate is open every day from 11am to 6pm.

Admission to the Estate ends 30mins before closing. The public is invited by members of reception and security staff to head towards the nearest exit, so that the last person has left the site at closing time.

ARTICLE 4

Access to 'Marie-Antoinette's Estate' is subject to payment of an entrance fee in accordance with the prices set by the Establishment's Board of Directors, and the opening hours set by decision of the President of the EPV.

ARTICLE 5

The president of the Public Establishment of the Palace, Museum and National Estate of Versailles reserves the right to close the Estate to the public should circumstances require it.

GENERAL VISITOR BEHAVIOUR



ARTICLE 6

Within the Estate (the Gardens of Versailles, Park of Versailles, Marie-Antoinette's Estate) it is expressly forbidden to:

1. post bills or portable advertising panels, or to affix such objects to the walls and fences surrounding the Estate, without the prior written permission of the President of the EPV,
2. ask for donations or conduct surveys or studies without the prior written permission of the President of the EPV,
3. distribute or sell publications, newspapers, insignia or any other object whatsoever, with the exception of those objects and documents sold by licensed vendors, or vendors with temporary authorisations to operate in the public estate,
4. leave litter or any other objects outside the bins and containers specifically reserved for this purpose,
5. hunt, shoot any arms whatsoever, lay traps, launch stones or branches, kill or disturb the birds or other animals,
6. bring in animals without leashes. With the exception of attack dogs belonging to the first category, and guard dogs belonging to the second category, as defined by the aforementioned amended Order of 27th April 1999, dogs are admitted only to the Park of Versailles. They must be kept on a leash at all times, in accordance with Article 99-6 of the health regulations of the Yvelines department, i.e. physically attached to their owners. Animal owners are responsible for any droppings left by their animals in public places, and must clean them up immediately. In the Courtyard of Honour of the Palace, the 'Gardens of Versailles' and 'Marie-Antoinette's Estate', dogs, even kept on leashes, are strictly forbidden, with the exception of guide dogs accompanying (i) visitors with the relevant disability card as defined by Article L.241-3 of the Social Action and Family Code (ii) or with the disability priority card defined in Article L.241-3-1 of the same code (iii) or persons responsible for training guide dogs throughout their training period, in application of Article 88 of Law 87-588 of 30th July 1987, cited above.
7. take part in games which may disturb passers-by or cause accidents. Nonetheless, ball games are permitted in the Park of Versailles as long as they do not in any way disturb other visitors, nor cause any damage whatsoever to the Estate: games are permitted on the lawn between the Queen's Gate and the Saint Antony Gate (called 'Ancient Nurseries') and on the lawn between the Queen's Gate, the Ceres Gate and the Neptune Gate,

8. make excessive noise, with the exception of events authorised by the President of the EPV,
9. use, without the prior written permission of the President of the EPV, any miniature motorised, floating or airborne device, or any model airplane, as defined by the two Orders dated 17th December 2015 cited above,
10. make use of metal detecting equipment,
11. dress in a fashion liable to represent a disturbance of public order,
12. light fires, camp and particularly to organise outdoor meals outside of the designated picnic areas provided for this purpose,



13. take, without the prior written permission of the President of the EPV, photos or videos requiring the use of a camera stand or external light source. This includes professional photography, film shoots and radio or television recordings. With the exception of the partial exemptions from copyright restrictions set out in Article L.122-5 of the Intellectual Property Code, it is forbidden to take photographs or videos of those works displayed in the national estate of Versailles which are still protected by copyright in application of the Intellectual Property Code, without the prior written permission of the President of the Establishment
14. take photographs of EPV employees without obtaining their permission in advance,
15. take photographs of technical facilities and equipment,
16. organise events within the Estate without obtaining the prior written permission of the President of the EPV. All gatherings of people, particularly for the purposes of taking photographs, are strictly forbidden in the Courtyard of Honour and gardens of the Palace, but are tolerated for strictly private and non-commercial purposes in the Park of Versailles and Marie-Antoinette's Estate (the latter subject to payment of the entrance fee specified in Article 4 above). Group meals are forbidden. Vehicles may access the Estate via the Queen's Gate and Saint Antony Gate, subject to payment of the entrance fee specified in Article 12 below.
17. bring alcoholic beverages onto the Estate,
18. make any noise deemed to be disruptive by its intensity, duration or nature, such as those noises generated by:
 - Shouts and chants of all kinds, particularly for advertising purposes, vocal and musical exclamations, the use of equipment and apparatus for amplifying sound;
 - The use of musical instruments, whistles, sirens or similar systems, as well as noisy toys and other such items;
 - The use of radio or television sets, tape recorders, stereo systems and all other equipment for the production of sound, unless this equipment is to be used exclusively with headphones;
 - The firing of bangers, fireworks and all other such noisy products and objects.

ARTICLE 7

When justified by the circumstances, designated members of security staff may ask visitors to open their bags or packages at any point in the Estate. Visitors are required to obey orders by EPV staff with the aim of ensuring respect of the present regulations.

ARTICLE 8

All items found within the Estate are taken to the museum's central security office. Visitors are invited to retrieve lost property at the Palace, at Entrance H. After ten days, all such lost property is transferred to the Versailles police station.

PROTECTING THE ESTATE



ARTICLE 9

In the interests of protecting our national heritage, of which we are all owners, visitors are required to refrain from the following behaviours:

1. damaging or uprooting plants, picking flowers, removing leaves, damaging trees and bushes, climbing trees,
2. walking and/or sitting on lawns and flowerbeds, lying down in these areas, entering fenced-off areas including woods, copses and areas of undergrowth,
3. skiing and/or sledging within the Estate,
4. leaving any form of inscription on walls, balustrades, trellising, rocks and trees, as well as climbing or in other ways damaging them,
5. leaving any form of inscription on statues and vases, touching them, climbing them, damaging them or interfering with their protective coverings,
6. more generally, engaging in any activity likely to cause any damage whatsoever to the Estate or its technical and security systems,
7. walking along the edges or borders or ponds; entering ponds and other water features, bathing therein, throwing in stones or other objects, fishing; when frozen over, walking on the surface of these ponds and water features or ice skating on them,
8. breaking or climbing into buildings or closed groves in the garden,
9. remaining in or breaking or climbing into the Estate after the gates are closed,
10. damaging signs and panels, or modifying them,
11. opening or moving panels, taps and other objects required for the maintenance of the gardens and fountains,
12. constructing shelters,
13. setting up any games which require an attachment to trees or other fixed structures,
14. reversing motor vehicles into parking spaces, in order to protect the façades of buildings in the Estate from the damage caused by exhaust fumes, as well as the access ramps.

NONIANTON AND TRIANON OF VERSAILLES NATIONAL ESTATE VISITOR RULES

CHÂTEAU DE VERSAILLES



Versailles, 4 January 2017.
On behalf of The Public Establishment of the Palace, Museum and National Estate of Versailles.

The President,
Catherine Pégard

PUBLIC SAFETY

ARTICLE 10

Measures may be taken at any moment for urgent reasons of safety or security, notably including the closure of entrances and control of exits.

ARTICLE 11

All accidents and incidents must be immediately brought to the attention of EPV staff on duty on the Estate.

ARTICLE 12

In the event of an accident or illness it is imperative that you do not move the victim, give him or her water or administer any medicines whatsoever before the arrival of a qualified first aider. If a visiting doctor, nurse or qualified first-aider should help a fellow visitor suffering from an illness or accident, this medical professional should remain with the victim until further help arrives. Medically-trained visitors intervening in this manner are invited to present proof of their professional status or first-aid qualifications to the Estate staff, and to leave their name and address.

ARTICLE 13

Lost children will be taken to the Gabriel security post, during the museum's opening hours. At times when the museum is closed but the Estate is still open, lost children will be looked after by the Estate's visitor relations and security team. The police will be notified immediately.

VEHICLES ON THE GROUNDS



ARTICLE 14

Vehicle access via the Queen's Gate and Saint Antony Gate is subject to payment of an entrance fee. The prices are set by decision of the Board of Directors of the Public Establishment.

ARTICLE 15

By entering the grounds, drivers authorise the Estate's security team to conduct, where required, visual inspections of the contents of their vehicles upon arrival and departure.

ARTICLE 16

Caravans, camper vans and commercial vehicles of over 3.5 tonnes are prohibited from entering the Estate without the prior written authorisation of the President of the EPV. This does not include vehicles adapted for the needs of visitors with restricted mobility, subject to presentation of the relevant papers.

ARTICLE 17

The movements of vehicles within the Estate are governed by the rules of the Highway Code.

ARTICLE 18

The Estate enforces a strict maximum speed limit of 30km/h.

ARTICLE 19

Motor vehicles, regardless of the entrance fee paid, are expressly forbidden from leaving the Estate's designated roads.

ARTICLE 20

Collective transportation vehicles are permitted only between the Queen's Gate and the Petit Pont car park, unless prior written authorisation has been obtained from the President of the EPV.

ARTICLE 21

Off-roading is strictly forbidden.

ARTICLE 22

Car parks are provided for visitors' vehicles. It is strictly forbidden to park outside these designated car parks, and particularly on lawns and in front of fire exits. It is also forbidden to clean vehicles and conduct maintenance work, oil changes and other vehicle repairs, or to park in the Estate outside of the designated opening hours. Vehicles left in the car park outside of designated opening hours may receive fines. The Large and Small Stables car parks are reserved for vehicles with valid parking permits, issued by the Establishment's Visitor Relations, Surveillance and Security department. With the exception of those residents of the Large and Small Stables with permanent parking permits, the owners of vehicles left on the grounds outside of the stated opening hours, or found to be without valid authorisation, may receive tickets from the Estate's parking wardens. The President of the EPV reserves the right to remove, at the owner's expense, any vehicles found to be in contravention of these rules.

ARTICLE 23

The Public Establishment of the Palace, Museum and National Estate of Versailles cannot accept any responsibility for the loss or damage of vehicles.

ARTICLE 24

Vehicles in the Courtyard of Honour of the Palace: The Courtyard of Honour is off limits to visitors' vehicles, unless prior written authorisation has been obtained from the President of the EPV. The Main Courtyard is accessible to vehicles belonging to visitors holding a disabled badge as specified in Article L.241-3 of the Social Action and Families Code or the disabled person's priority badge as specified in Article L.241-3-1 of the same Code. Vehicles running on liquified petroleum gas (LPG) are prohibited in the Main Courtyard.

ARTICLE 25

Bicycles, even pushed, are forbidden in the gardens, the Courtyards of Honour of the Palace and Palaces of Trianon, and on Marie-Antoinette's Estate; they are permitted in the Park on the designated paths, and on the condition that they do not represent a danger to pedestrians. Outside of these authorised zones, cyclists are in breach of the regulations and travel at their own risk. It is strictly forbidden to attach bicycles, mopeds and motorbikes to fences or other fixed objects (especially trees).

ARTICLE 26

Horseback rides are permitted in the Park, exclusively to the west of the lateral branch of the Grand Canal and subject to the prior written authorisation of the President of the EPV. Horse and carriage rides are permitted in the Park subject to the prior written authorisation of the President of the EPV.

COMPLIANCE WITH THESE REGULATIONS

ARTICLE 27

Visitors must abide by all instructions and recommendations issued by the Estate staff.

ARTICLE 28

The President of the Establishment and her delegated agents are qualified to issue tickets and penalties for violations of these regulations.

ARTICLE 29

Sanctions :

1. Visitors found to be in contravention of Section II of these regulations - 'General Visitor Behaviour' - may be removed from the Estate. Visitors found to be in contravention of Section III of these regulations - 'Protecting the Estate' will receive official reprimands and incur the penalties set out in Articles 322-1 et seq. of the Criminal Code.
2. Visitors found to be in contravention of Section V of these regulations - 'Vehicles on the Grounds' - will receive tickets from the Estate's traffic wardens or from the police, and may be prosecuted for failure to adhere to the Highway Code if a formal complaint is lodged by the agents of the Public Establishment. Their vehicles may be banned from entering the Estate. Visitors found to be in contravention of Articles 22, 23 and 24 of Section V of these regulations may be required to leave the Estate.
3. Anybody found to have intentionally damaged, disfigured or threatened to damage the Estate or any of its maintenance or display materials runs the risk of legal action in application of Articles 322-1 et seq. of the Criminal Code.
4. All perpetrators of verbal or physical assaults on employees of the Public Establishment may be prosecuted in application of the relevant provisions of the Criminal Code.

ARTICLE 30

The Public Establishment cannot be held responsible for accidents resulting from a failure to abide by these regulations.

ARTICLE 31

A register of complaints and comments is at visitors' disposal at all times.

ARTICLE 32

The President of the Public Establishment and the employees of the EPV are responsible for the application of these regulations, which will be displayed for public consultation.

THE PRESIDENT OF THE PUBLIC ESTABLISHMENT OF THE PALACE, MUSEUM AND NATIONAL ESTATE OF VERSAILLES,

In light of the amended Law No. 87-588 of 30 July 1987 introducing various social measures, in light of the Highway Code, in light of the Heritage Code, in light of the Rural Code, in light of the Criminal Code, in light of the Intellectual Property Code, in light of the amended Decree No. 2010-1367 of 11 November 2010 concerning the Public Establishment of the Palace, Museum and National Estate of Versailles (EPV), in light of the Decree of 28 September 2016 formalising the nomination of the President of the Public Establishment of the Palace, Museum and National Estate of Versailles, in light of the amended Order of 27 April 1999 implementing Article 211-1 of the Rural Code and setting out the list of breeds of dogs considered to be dangerous, subject to the measures specified in Articles 211-1 to 211-5 of the aforementioned Code, in light of the Order of 17 December 2015 concerning the design of unmanned civil aircraft, specifying the conditions of their use and the qualifications required of the people using them, in light of the amended terms of use agreement of 30 June 2011 attributing responsibility for various state-owned buildings to the Public Establishment of the Palace, Museum and National Estate of Versailles, in light of the ruling of the joint technical committee for the Public Establishment of the Palace, Museum and National Estate of Versailles dated 17 November 2016, in light of Ruling No. 2016-IV-10 of the board of directors of the Public Establishment of the Palace, Museum and National Estate of Versailles dated 24 November 2016, in light of the departmental health regulations in force in the Yvelines department, hereby decrees:

ARTICLE 1

The purpose of these regulations is to inform visitors of the conditions subject to which they may visit the national estate of Versailles and Trianon. These regulations are designed to protect the safety of people and valuables, preserve the site and guarantee the quality of the visitor experience. Visitor relations and security agents are present throughout the Estate, providing information for visitors and assistance in the event of a problem. They are responsible for ensuring that these visitor regulations are respected. Duly mandated agents may issue tickets for infringements of these regulations.